

Making a difference together.

2024 Impact Report



Lifepoint Health



Unless otherwise indicated, all data is presented as of, or for the year ended, December 31, 2024 and references to "Lifepoint," "we" or "us" refer to Lifepoint Health, Inc. and its consolidated subsidiaries.

Reflections from the Chairman and CEO

As I reflect on 2024, it was another busy and productive year for Lifepoint Health. We advanced our mission of **making communities healthier** in meaningful ways and remained focused on what matters most – including delivering high-quality care, ensuring patient safety, supporting the well-being of our employees and doing the right thing in every circumstance. We also celebrated a special milestone with the 25th anniversary of our founding in 1999. The success of our company over the past quarter-century is a testament to the hard work of our nearly 55,000 team members nationwide.

One of our most rewarding accomplishments last year was exceeding our lofty quality goals in a number of key areas. For the Fall 2024 cycle of Hospital Safety Grades published by The Leapfrog Group, 34 of 46 of our eligible acute hospitals earned an A or B grade. This means 74 percent of our acute hospitals that were evaluated achieved top scores, compared to only 56 percent of hospitals achieving As and Bs nationally. Additionally, 27 of our inpatient rehabilitation facilities (IRFs) and 18 of our acute rehabilitation units (ARUs) were recognized on *Newsweek's* prestigious list of America's Best Physical Rehabilitation Centers – with 10 of our IRFs ranking first in their states. These incredible achievements are a reflection of our compassionate team members and their commitment to providing safe, high-quality healthcare for those we serve. You can read more about our quality wins on pages 11-15.

Additionally, the company contributed more than \$290 million in capital investments to increase access to care for our communities, enhance existing and build new facilities and expand key service lines. We continued to build on the momentum of our rehabilitation and behavioral health businesses and deepen the important partnerships that fuel them. Lifepoint Rehabilitation announced four new partnerships, broke ground on five new facilities and opened five new hospitals, while

Lifepoint Behavioral Health broke ground on three new facilities, opened one new hospital and announced another new partnership.

Lifepoint's growth and momentum simply would not be possible without our people. We continue to invest in our workforce and aim to create places where physicians and providers want to practice and employees want to work. From enhancing our benefits offerings and introducing a comprehensive well-being program to building a robust safety and security team, we are committed to supporting and protecting our nearly 55,000 dedicated employees who are part of the Lifepoint family.

We are pleased to share this annual impact report, which recaps our progress and key achievements in 2024. In addition to the items I've mentioned, it demonstrates our commitment to operating sustainably, minimizing our impact on the environment and being a strong partner – while reinforcing the important role we play as a leading healthcare provider and employer of choice.

Thank you for your interest in our company and in the positive impact we are having in communities across the country.

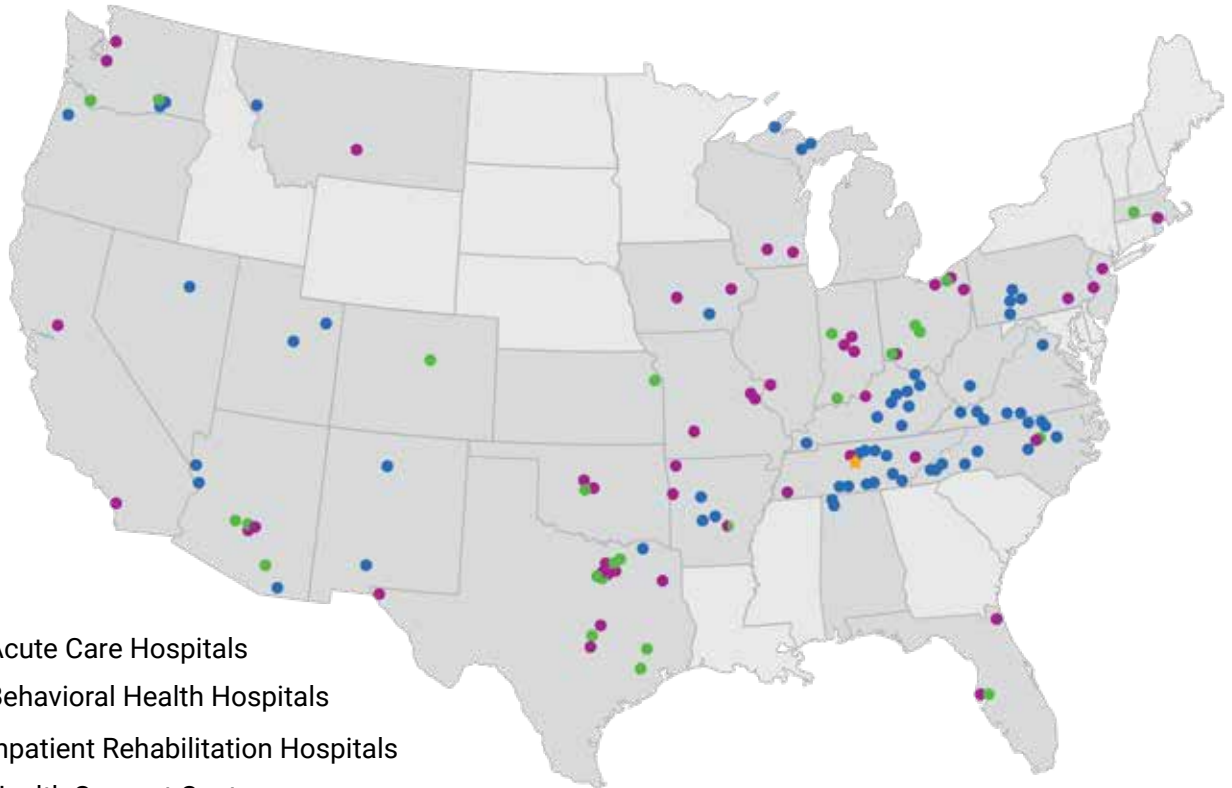
Sincerely,



David Dill
Chairman and
Chief Executive Officer



Lifepoint at a glance



- Acute Care Hospitals
- Behavioral Health Hospitals
- Inpatient Rehabilitation Hospitals
- ★ Health Support Center (Brentwood, TN)

As of 12/31/24

Our Mission

Making communities healthier.®

Our Vision

Our vision is to create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work.



By the numbers

Nearly **55,000** employees

60 community hospital campuses

46 rehabilitation hospitals

23 behavioral health hospitals

250+ managed acute rehabilitation units, outpatient centers, post-acute care facilities and other sites of care

Approximately **12,000** nurses

More than **2,000** employed providers

Approximately **11 million** patient encounters

3.8 million outpatient visits

1.2 million ED visits

340,000 surgeries

232,000 admissions

23,000 births

Contents

Committed to Doing the Right Thing 6

Committed to Championing Patient Care .. 9

Lifepoint National Quality Program 10

Acute care hospitals 11

Inpatient rehabilitation hospitals 13

Behavioral health hospitals 15

Lifepoint Forward 16

Committed to Our People 18

Investing in our team members 20

Recruiting and retaining our nurses..... 21

A culture of safety and engagement 22

The Mercy Award 23

Committed to Our Communities..... 24

Economic impact 26

Fostering a culture of service and giving .. 26

Advocacy: A voice for patients..... 27

Managing resources responsibly..... 28

Committed to doing the right thing.

Protecting Our People, Patients and Communities

Lifepoint Health is committed to promoting a safe, compliant culture and empowering our team members to do the right thing. As an extension of our mission, vision and core values, our enterprise risk management (ERM) program drives this effort across our nearly 55,000 employees and our diverse communities.

Lifepoint's ERM program supports the company in achieving its strategic goals through a multidisciplinary, data-driven approach that proactively identifies, assesses and addresses risks while developing effective mitigation strategies and tools. It is a collaborative effort that brings together a team of industry leaders and critical functions across the company, including legal, compliance, internal audit, people services and drug diversion prevention.

Together, we are committed to:

- ***Protecting our people and our patients***
- ***Doing the right thing, always***
- ***Being an industry leader in tackling tough issues***
- ***Helping to make healthcare safer and more accessible for all***

To accomplish this, we have made meaningful investments and important strides to further strengthen our ERM program in 2024. This includes developing a comprehensive risk assessment methodology and risk score card rollout across all lines of business; launching our "performance partners" team to provide focused, localized support for identified facilities; and deploying intentional communications tools across the enterprise, among other initiatives.

As a large, national healthcare provider, we have a responsibility and a deep commitment to tackling the tough issues that are impacting both our communities and the healthcare industry, at large. This includes critical topics such as drug abuse and diversion; safety, security and workplace violence; and sexual assault awareness and prevention, just to name a few.

Drug Diversion Awareness and Prevention

Over the past few years, Lifepoint has made significant strides in advancing our drug diversion awareness and prevention strategy. This includes the formation of a dedicated national drug diversion and community engagement department, led by a Drug Enforcement Administration (DEA) veteran. This department focuses on advancing our national efforts to prevent drug abuse and protect the health and safety of employees, providers, patients and communities. Over the past several years, we have launched education and awareness, training tools and detection and prevention technology, and completed an enterprise-wide assessment. In 2024, Lifepoint completed onsite assessments at our facilities and put mitigation plans in place, and was proud to join in the "Billion Pill Pledge" initiative.

Safety and Security

Maintaining safe and secure environments across all our facilities and sites of care is essential to our vision of creating places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. Focusing on safety and security is a critical component of our ERM strategy and one of our most important priorities.

Lifepoint established a dedicated safety and security department, led by a team of experts who serve as critical resources to our leaders company-wide. Collectively, the team brings more than 125 years of combined military, law enforcement and security experience to their roles. This department is responsible for collaborating with our leaders to understand the unique needs and circumstances of each of our facilities and sites of care, conducting facility threat assessments and creating action plans, developing and executing educational and training programs, such as Handle with Care and situational awareness trainings and modules, and advising on practices for promoting the safety and well-being of our employees and patients.

Sexual Assault Awareness and Prevention

Another important issue we are further tackling is sexual assault awareness and prevention. There has been a rapid rise in violence-related events in healthcare nationwide over the past few years, and sexual assault cases are escalating across the industry. We take our responsibility as a national healthcare provider extremely seriously and strive to be an industry leader in addressing this issue in communities across the country. To accomplish this, we are launching a number of pilot and training programs, sharing enterprise-wide educational and awareness communications, leveraging a new assault mitigation task force, offering certification training and clinical risk solutions, and much more.



“We take seriously our responsibility to be a strong and accountable partner for our employees, patients and communities. Doing the right thing is not a choice – it is a non-negotiable expectation of all of us.”

***Jennifer Peters
EVP, Chief Administrative
and Legal Officer***





Committed to championing patient care

Improving care. Enhancing access.

Delivering high-quality care remains Lifepoint's top priority in all of our hospitals, care settings and communities we serve. We are committed to continually improving the care we provide, enhancing the patient experience and expanding our services to help make care more accessible for all. Our strong culture of quality and safety empowers our teams to meet and exceed demanding standards and achieve the highest levels of clinical excellence.

Strengthening our legacy of delivering high-quality care.

The Lifepoint National Quality Program

Lifepoint strives to be a high-reliability organization that people can trust. We focus on hardwiring the right processes, principles and clinical practices so we can deliver consistently positive experiences and health outcomes for our patients. The Lifepoint National Quality Program (NQP) is one important way we hold ourselves accountable to this.

The NQP is our enduring framework for driving clinical and operational quality improvements system-wide. For more than a decade, this program has been at the center of our approach to quality, providing an important infrastructure for our hospitals as they work to further improve the care they deliver.

The NQP consists of comprehensive qualitative and quantitative criteria by which our facilities are evaluated and encompasses all aspects of leadership, process improvement and safety. Once a hospital has achieved the rigorous performance benchmarks, the facility is designated as a Lifepoint Health National Quality Leader. In 2024, two acute hospitals achieved this esteemed designation: UP Health System-Bell and Wythe County Community Hospital.

We have continued to evolve and refine the NQP, and in 2024, we were pleased to onboard our first inpatient rehabilitation facility – Knoxville Rehabilitation Hospital – into the program. We are eager to further expand the NQP to more of our rehabilitation hospitals. Additionally, we are developing a specific framework and criteria for onboarding our behavioral health hospitals in the future.



Leaders from UP Health System-Bell celebrate the hospital being named a Lifepoint Health National Quality Leader.



Leaders from Lifepoint and Knoxville Rehabilitation Hospital gathered to formally onboard the facility into the National Quality Program.

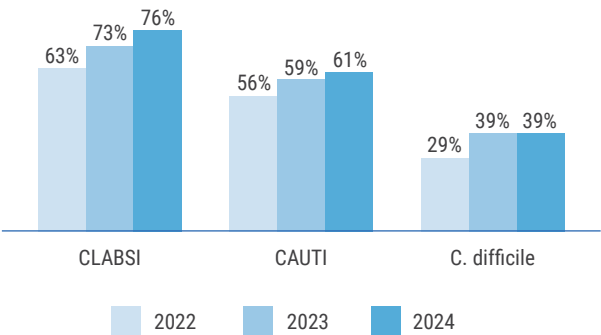
Acute care hospitals: Quality highlights

In 2024, we doubled down on our efforts to ensure that our acute hospitals are safe places for patients to come for care. A few highlights include:

Harms Reduction

Quality Measure ⁽¹⁾	Annual SIR Improvement ⁽¹⁾	Hospitals Reporting Zero Infections ⁽²⁾
CLABSI	16%	76%
CAUTI	17%	61%
C. difficile	3.2%	39%

Percent of Lifepoint hospitals with zero hospital acquired infections



(1) Based on non-suppressed data reported to CDC's National Healthcare Safety Network (NHSN) for 2024 compared to 2023. SIR means standardized infection ratio. CLABSI means central line-associated bloodstream infections. CAUTI means catheter-associated urinary tract infections.
(2) Based on non-suppressed internal data.

74%
A B

34 of 46 of our eligible acute hospitals earned an A or B safety grade from The Leapfrog Group in the Fall of 2024. This equates to **74 percent** of our acute hospitals that were evaluated achieving top scores, compared to only 56 percent of hospitals achieving As and Bs nationally.



33 Lifepoint acute hospitals received national distinctions from Healthgrades.

5 Lifepoint hospitals made the annual list of top 100 rural and community hospitals by the Chartis Center for Rural Health. They include:



- Ashley Regional Medical Center
- Bourbon Community Hospital
- Castleview Hospital
- UPHS - Bell
- UPHS - Portage

Unwarranted Care Variation Reduction

Lifepoint's care variation reduction program focuses on engaging our clinicians, improving clinical quality and reducing healthcare costs. This scalable, system-wide strategy is based on four foundational pillars, including process improvement, clinical analytics, care standardization and change management. Since its inception, it has significantly improved patient outcomes and operational efficiency across our hospitals.

Within the first two years of implementation:

600 More than 600 total lives were saved, the result of decreased sepsis mortality.

50 The lives of approximately 50 patients with heart failure were saved, the result of decreased heart failure mortality.

22,000 Patients spent 22,000 more days at home, the result of decreased length of stay and optimized throughput.

1,200 1,200 fewer blood products were transfused.

Investing in our communities

In 2024, Lifepoint invested more than **\$105 million** in key capital projects to help ensure that our acute hospitals continue to be places where patients choose to come for healthcare. At a glance:

\$25.5 million

Sovah Health – Danville

ED renovation and expansion, a linear accelerator, and da Vinci robotic system

\$18.5 million

Community Medical Center

New heart center, a spine robot and HD endoscopes

\$10.5 million

UP Health System – Marquette

New ambulances, renovation of MOB, an LED lighting upgrade, and bronchoscopy equipment

\$9 million

Havasu Regional Medical Center

Aquablation and MAKO robotics systems and completion of cath lab

\$8.8 million

Georgetown Community Hospital

Da Vinci V robot, equipment, and opening of Parkview Medical Building

\$8 million

Clark Regional Medical Center

Da Vinci robotic system and expansion of ICU

\$6.3 million

Paris Regional Health

Acquisition of freestanding ED and enhancements to internal medicine residents' space

\$5.1 million

Central Carolina Hospital

Ultrasound units, cath lab injector and control center, and X-ray equipment



Inpatient rehabilitation hospitals: Quality highlights

Lifepoint’s inpatient rehabilitation facilities (IRFs) and acute inpatient rehabilitation units (ARUs) are leaders in quality care. We consistently outperform national benchmarks in key quality metrics, and **27 of our IRFs (59%) were recognized on Newsweek’s 2024 list of America’s Best Physical Rehabilitation Centers**, up from 19 in the prior year. Additionally, **18 of our ARUs were also recognized** on this list.



Lifepoint Rehabilitation | Benchmark

IRF discharge to community (%)

80.2 | 79

higher is better

IRF discharge to skilled nursing facility (%)

9.6 | 11

lower is better

IRF discharge to acute care hospital (%)

10.2 | 10

lower is better

10 IRFs were ranked first in their states, up from five in the prior year:

- Atlantic Rehabilitation Institute
- Baptist Memorial Rehabilitation Hospital
- Community Health Rehabilitation Hospital North
- Dignity Health East Valley Rehabilitation Hospital – Chandler
- Lancaster Rehabilitation Hospital
- Mercy Rehabilitation Hospital Oklahoma City
- Mercy Rehabilitation Hospital St. Louis
- Methodist Rehabilitation Hospital
- UW Health Rehabilitation Hospital
- Virginia Mason Franciscan Health Rehabilitation Hospital



Quality within our rehabilitation operations is reinforced by our Commission on Accreditation of Rehabilitation Facilities (CARF) accreditations:

26 inpatient rehabilitation facilities

38 acute rehabilitation units

23 stroke specialty programs

11 amputation specialty programs

Expanding care in communities nationwide.

We are proud to partner with health systems to expand access to quality rehabilitation care and provide the physical, occupational and speech therapies patients need to recover to their full potential. Last year, we continued to grow our footprint with a number of exciting new facility openings and groundbreakings.

Openings/Ribbon-cuttings:

Mercy Health Rehabilitation Hospital
Jefferson Regional Specialty Hospital
North Florida Rehabilitation Hospital
Providence Swedish Rehabilitation Hospital
Rehabilitation Institute of South San Antonio

Groundbreakings:

Baptist Health Rehabilitation Hospital
Baptist Memorial Rehabilitation Hospital – Madison
Centra Rehabilitation Hospital
Northeast Georgia Rehabilitation Institute
UCI Health Rehabilitation Hospital



Behavioral health hospitals: Quality highlights

In 2023, we significantly expanded and enhanced access to behavioral health services across the nation with our acquisition of Springstone. All of our behavioral health hospitals and behavioral health units are committed to providing superior patient care that exceeds industry standards as well as patient expectations. We measure our success in several key ways:

- All of our inpatient behavioral health hospitals are accredited by The Joint Commission.
- The Behavior and Symptom Identification Scale (BASIS-32®) is a leading behavioral health assessment tool for both inpatient and outpatient behavioral health providers that uses 32 criteria to indicate how patients feel before and after receiving care. Lifepoint's inpatient adult behavioral health scores were consistently above national averages for the past two years.
- Data also shows that our restraint and seclusion hours for patients are far below national averages, as we focus on prevention and de-escalation techniques.
- We are one of six national affiliates of The Jason Foundation, dedicated to the prevention of the "silent epidemic" of youth suicide.



Leaders celebrated the opening of Jefferson Regional Specialty Hospital, a 76-bed rehabilitation and behavioral health hospital located in White Hall, Arkansas. The 87,000 square-foot facility replaces and increases the number of existing acute rehabilitation and behavioral health beds previously available at Jefferson Regional. This facility is the first freestanding hospital in the Lifepoint network dedicated to providing both inpatient rehabilitation and inpatient behavioral healthcare services under one roof.



Leaders and members of the White Hall, Arkansas community gather to celebrate the opening of Jefferson Regional Specialty Hospital on May 30, 2024.

87,000+ total admissions in 2024

62,000+ inpatient admissions

Nearly 25,000 outpatient visits

Nearly 13,000 telehealth visits

Lifepoint *Forward*

Innovation is a strategic priority for our company. Through our Lifepoint Forward innovation strategy, we partner with organizations that are positively disrupting the healthcare ecosystem, build companies and solutions to address new opportunities and areas of unmet market need, and buy capabilities we believe will add value to our organization, the communities we serve, and the broader healthcare system.



Lifepoint continues to grow its Healthy Person Program in partnership with Eon. After initially focusing on incidental scan findings for lung cancer, Lifepoint has expanded this program to encompass screening for additional conditions, including cancers of the breast, thyroid, pancreas, liver and kidney, along with cardiovascular disease and aortic aneurysms. Using AI-driven technology called computational linguistics, Lifepoint and Eon can detect incidental lesions earlier, thus increasing survival rates.

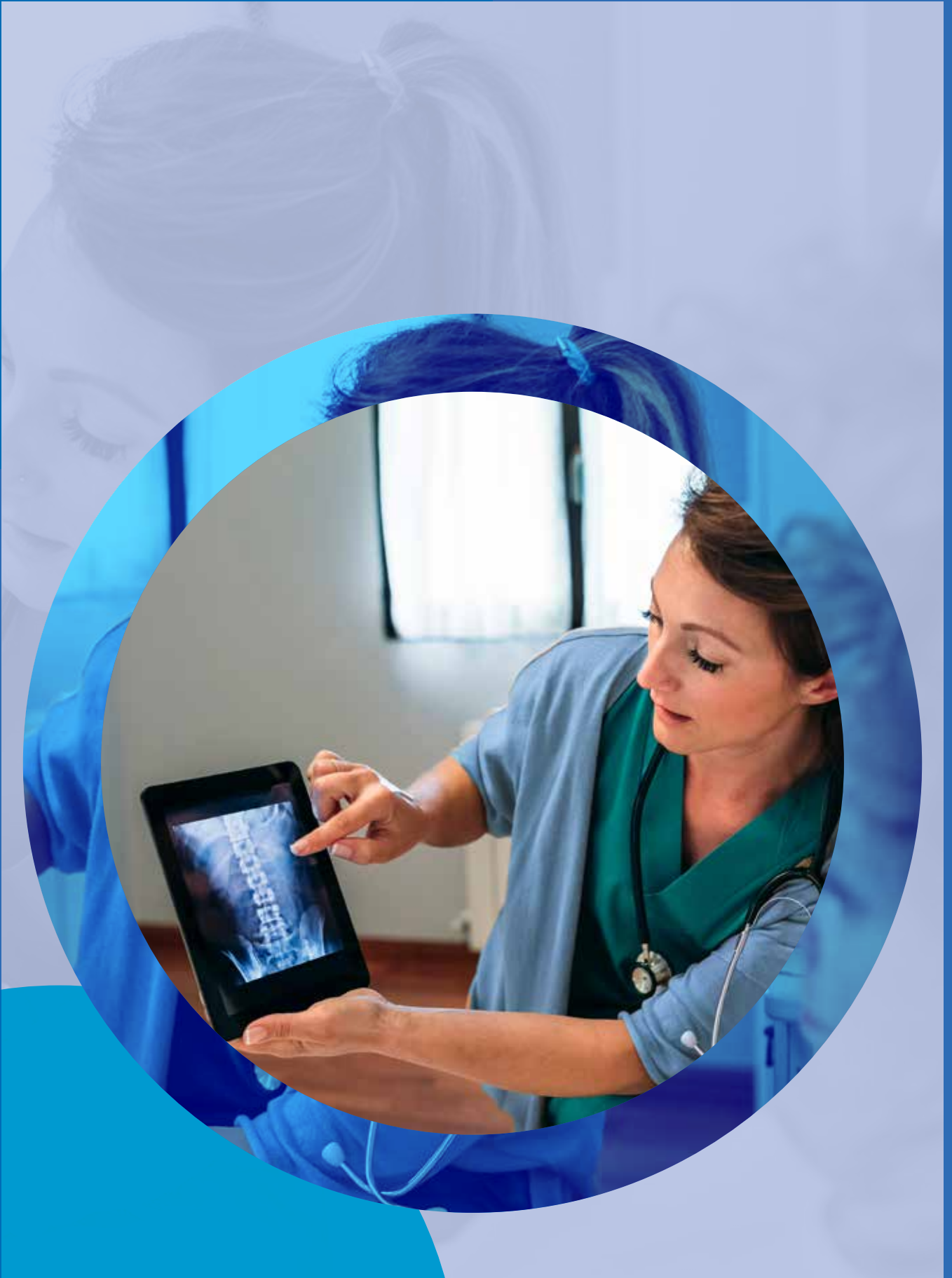
Eon is also at the heart of annual reminders and activation to achieve higher levels of adherence to mammogram screening recommendations. We have

seen a 15% to 25% increase in annual mammogram adherence. Radiology reports across our facilities over 18 months for neck, chest and abdomen imaging have identified more than 1,500 breast abnormalities — 45% of which would not have met the standard for traditional breast screening.

Identification of at-risk patients allows for the appropriate tracking and management of patients, reducing delays in diagnosis and treatment. A multidisciplinary clinical team, including the patient's primary care provider and Eon's Care Management team, manages a patient's condition and facilitates any necessary follow-ups. In addition, a dedicated breast cancer screening cohort has been developed to improve adherence to existing screening programs and serves as a critical safety net to ensure every patient receives timely communication and follow-up after their exam.



Scan the QR code to learn more about our partnership with Eon and hear a compelling patient success story.



The background is a teal-colored collage. On the left, there is a faint image of a smiling man's face. In the center, there is a circular highlight showing a close-up of hands. On the right, there is a large, semi-circular highlight in a darker shade of teal. The main text is centered in a white box.

Committed to our people

Caring for our people is at the heart of everything we do, and we strive to create workplaces where our team members can thrive. Our commitment to our nearly 55,000 employees is “Your Experience Matters,” which represents our promise to deliver a consistent, positive and meaningful experience for every employee. We focus on enhancing the overall employee experience and ensure everyone feels valued by actively listening, responding and continuously improving how we support our people.



Investing in our team members.

Lifepoint Workforce by the Numbers

54,239
employees

81%
women

53%
women in executive
and senior leadership

25%
racial and ethnic minorities

Total Rewards

Our employees' health and well-being matter, and we know the pursuit of a healthy life looks different for everyone. Last year, we made significant investments to enhance our Total Rewards package for employees.

Through employee feedback surveys and listening sessions, we learned that our people wanted a more holistic approach to benefits and well-being resources, and we delivered just that.

In July, we launched a robust, holistic Well-Being Program complete with support to encourage employees to focus on what matters most to them, in addition to benefits offerings such as medical, dental, vision and disability insurance. We made it possible to provide more choices and greater flexibility for every aspect of our employees' lives, both at work and at home, with five well-being pillars supported:

Physical Well-Being:

Lifepoint now offers free access to Wellhub, a network of thousands of discounted in-person gyms and studios, live and on-demand fitness classes, and apps for nutrition, fitness and overall well-being needs. Quantum Health can assist employees with various well-being programs and services, including directing members to tobacco cessation (Quit for Life) resources.

Hinge Health is provided at no cost to Lifepoint Health medical plan enrollees and offers innovative pain management solutions.

Emotional and Mental Health:

Revive & Thrive, our new Employee Assistance Program (EAP), provides all employees and their household members with free and confidential support to help with personal or professional issues 24 hours a day, 7 days a week.

**Caregiver Support:**

FedLogic provides team members and their families access to free concierge support for:

- Navigating state and federal disability benefits
- Medicare education and enrollment
- Alternative medical coverage options

Financial Well-Being:

Empower Retirement Plan 401(k) is offered to Lifepoint Health employees who have been employed with the organization for at least 30 days.

Social Well-being:

The Lifecare Fund provides short-term, emergency support to Lifepoint employees and their families who are facing financial hardship due to unforeseen and unpreventable circumstances. You can read more about this on page 23.

Professional Development

In 2024, we deepened our commitment to talent development by investing in programs that empower our team members to grow professionally and take on greater leadership responsibilities. Through a combination of comprehensive leadership training,

continuous learning opportunities and accessible educational resources, we aim to build a resilient, capable and future-ready workforce.

A key initiative we launched is the Leadership Foundations program, a six-month development experience designed specifically for managers and directors. Focused on enhancing core leadership competencies, the program supports participants in refining their management styles and preparing for broader organizational impact.

Focused on Recruiting and Retaining Our Nurses

Our nurses are essential to the delivery of high-quality care across our health system. Throughout 2024, we continued to focus on attracting, retaining and developing our nurses and building on prior-year successes. Due in part to the efforts detailed on the following pages, we reduced annualized voluntary nurse turnover by 13% year over year, and we added more than 450 net new registered nurses at the bedside in our acute care hospitals.



21

Registered Apprenticeship Programs Earn Recognition

Lifepoint Health was recognized at a special ceremony held at the White House and hosted by the U.S. Department of Labor to honor accomplished Apprenticeship Ambassadors. Laura Dailey, PhD, director of educational program design, represented the company at this event.

Laura and her team were recognized for their efforts to help build and promote successful Registered Apprenticeship programs at Lifepoint. Under their leadership, our programs have reached impressive milestones. For example, our Registered Nurse (RN) Residency program **achieved an 86% retention rate** of new graduate RNs, and the Medical Assistant Apprenticeship program achieved a 95% pass rate on certification for clinical medical assistants. Additionally, our RN Fellowship program has **enrolled 77 experienced nurses** preparing for certification in the specialty areas of acute care, critical care, emergency, perinatal and perioperative nursing.

Notably, our Workforce Solutions Team has **supported more than 3,800 employees** through apprenticeship programming across all lines of business.

These accomplishments reflect Lifepoint's commitment to supporting recruitment efforts, providing professional development opportunities, increasing employee retention and ultimately advancing our mission of **making communities healthier**.



Laura Dailey is honored at the White House by the U.S. Department of Labor for her leadership in advancing Lifepoint Health's Registered Nurse Apprenticeship Programs.



Measuring Our Culture of Safety and Engagement

We offer various channels throughout the year to encourage our team members to speak up and share their ideas and feedback on how our organization can improve. One way we do this is by measuring the level of employee engagement and the culture of safety that exists at Lifepoint through our annual enterprise-wide Culture of Safety and Engagement (CoSE) Survey.

On the 2024 survey, our **overall engagement score increased** from a score of 70 (in 2023) to a score of 71 in 2024. Well-being, safety and security and

Our employees were supported with grants from the Lifecare fund, totaling more than \$423,000 in 2024.

communication were identified as key areas of opportunity for the company. Team belonging and feedback were noted as top strengths.

For our nursing workforce, we saw an improvement of 66% in response rates from 2023.

These annual survey results serve as a valuable guide for shaping our employee engagement strategies and driving continuous improvement. We continue to focus on increased and engaging communication as a companywide priority.

Helping Our People in Need

Whether our employees are faced with rebuilding their home after a natural disaster, recovering from a life-threatening illness or injury, or coping with the sudden loss of a loved one, the Lifecare Fund offers a helping hand during times of unexpected crisis or disaster.

Lifecare is funded by an annual donation from Lifepoint Health, as well as contributions from our Lifepoint team members across the nation. In 2024, we were pleased to launch our inaugural companywide Lifecare fundraising campaign, which raised more than \$45,000 to provide emergency support to Lifepoint employees and their families facing financial hardship.

Lifepoint Health Mercy Award



Celebrating Our Employees

The Mercy Award is a deeply important and cherished tradition at Lifepoint, honoring Lifepoint's founding Chairman and CEO Scott Mercy. Each year, one companywide Mercy Award Winner is chosen. This individual profoundly touches the lives of others and best represents the spirit and values on which the company was founded. It is the highest honor given to a Lifepoint employee.

Cherish Strunk, surgical technician from Lake Cumberland Regional Hospital, was honored as the 2024 companywide Mercy Award Winner. She was recognized for her selflessness and desire to do anything she can to help someone else – including donating a vital organ to a community member in need.



Scan the QR code to see Cherish's story.



Committed to our communities

Advancing our mission goes beyond our responsibility to deliver quality care at the bedside. It also means being socially and environmentally responsible, ensuring sustainable operations, and serving as a vital economic engine for our communities.



Making communities healthier beyond our walls.

Economic Impact by the Numbers

In 2024, we had a total economic impact of more than **\$6.3 billion** in the communities we serve. This included approximately:

\$1.5 billion
provided in charity and other uncompensated care

\$38 million
given to support community benefit programs

\$413 million
paid in taxes

We continually invest in our facilities and our people. In 2024, this included approximately:

\$291 million
in capital investments

\$4.3 billion
in salary, wages and benefits across our enterprise

Fostering a Culture of Service and Giving

Lifepoint fosters a culture of giving and service, supporting our team members in making real impacts in our communities. Through countless volunteer efforts, event sponsorships and financial contributions to local organizations, our facilities are empowered to effect positive change in their communities. At the corporate level, our sponsorships are guided by the Lifepoint Community Foundation. The Foundation Board regularly evaluates sponsorship requests to ensure grants will support key community organizations and initiatives that advance our mission. Through the Foundation, we contributed nearly **\$600,000** in philanthropic support in 2024.

Lifepoint has maintained strategic partnerships with two important non-profit organizations: Second Harvest Food Bank of Middle Tennessee since 2017 and Special Olympics Tennessee since 2020. We are incredibly proud to share a few of the impacts we made together in 2024.



Employees volunteered at a Second Harvest Food Bank of Middle Tennessee mobile pantry event sponsored by Lifepoint, which provided much-needed food for hundreds of individuals and families in need.

Lifepoint and Second Harvest Food Bank of Middle Tennessee partner to help fight food insecurity and educate the community about the link between nutritious food and good health. In 2024, funding from Lifepoint enabled Second Harvest to prioritize the unique needs of those with chronic health conditions by supplying 9,500+ diabetic-friendly tray packs, 1,500+ heart-healthy or diabetic-friendly food boxes, and distributing 5,000+ nutrition education flyers. Additionally, more than 100 Lifepoint employees volunteered their time to help support the food bank.

Lifepoint and Special Olympics Tennessee partner to help support and protect the health of thousands of athletes across the state. In 2024, Lifepoint hosted the inaugural Leadership University, completed 23 healthy athlete screening events, and supported the national expansion of the Train 4 Life wellness program.



Dr. Chris Frost, SVP, Chief Medical Officer and Chief Quality Officer of Lifepoint Health, teaches a group of Special Olympics athletes and supporters about important health topics.

Advocacy: A Voice for Patients

Lifepoint Health works to be a respected, trusted voice at the federal, state and local policy tables. Our advocacy priorities center on our mission of *making communities healthier*.

We work to educate policymakers about the challenges and opportunities we face in ensuring patients have access to high-quality healthcare now and in the future. Our leaders work every day to build relationships with lawmakers who represent our communities so that we can be a resource for how healthcare policy will impact the patients we serve.

Additionally, we collaborate with state and federal trade associations on how we can improve access to care and increase the healthcare workforce to best meet the needs of patients.

As we look ahead, our advocacy priorities will continue to focus on the patients we serve – increasing healthcare coverage and access to quality care, combating the opioid crisis and expanding access to much-needed mental health services.

2024 Advocacy Highlights

90% of our hospital leadership teams met with their federal/state/local elected officials

75% of our hospital CEOs serve on state hospital associations or other trade association boards or committees

More than 500 leaders met with or contacted their state or federal elected officials to provide input on legislative activity

Managing resources responsibly.

Environmental Impact by the Numbers

2024 Consumption

615 million kWh electricity used⁽¹⁾

21 million therms natural gas used

853 million gallons water used

21.2 million sq. ft. total facility footprint

2024 Annual Reductions (same-facility acute care portfolio)

17 million kWh electricity

1.5 million therms natural gas

⁽¹⁾ 100% of electric usage sourced from the grid consisting of non-renewable sources

Lifepoint continues its intentional journey to confront energy consumption at our facilities. We operate with a life-cycle mindset for our building maintenance, focusing on longer-term impacts rather than first costs. Our energy projects aren't just reducing our environmental impact and reducing our costs. By modernizing aged, physical plant systems, we are better equipped to ensure appropriate infection control measures in critical clinical areas, improve patient and staff comfort and reduce safety risks across our facilities.

Continued Investments in Our Hospitals

Since starting the Lifepoint Health Energy Program in 2020, we have improved the average energy use index (EUI) scores of our acute care hospitals by 6.1% and committed more than \$59 million to projects, including those designed to optimize performance in the largest-use mechanical and electrical systems in our acute care hospitals. During 2024, we approved \$5 million of energy reduction projects at our existing inpatient rehabilitation facilities, including LED lighting retrofits, retro commissioning (RCx) and building analytics.



11 ENERGY to care H AWARDS

Lifepoint facilities received ASHE Energy To Care Awards recognizing reduction to energy consumption by 10% in one year or 15% in two years.

4 ENERGY STAR

Lifepoint facilities are Energy Star Certified.

38 ENERGY to care H AWARDS

Lifepoint facilities received the Sustained Performance Award. These hospitals have sustained lowered energy consumption, water consumption and greenhouse gas emissions.





**Great care
lives here.**







Lifepoint Health